

If you purchase an animal from the Marp Centre, you agree to accept the following terms and conditions and must read this and sign below.

We offer a 24hour guarantee for death or illness on livestock, this does not include, live food, invertebrates, arachnids and amphibians. We have no control over how animals are cared for after they leave our shop.

If the animal dies or becomes ill within 24hours, it is a requirement that the body of the animal is brought back to us. If we feel that you may have contributed to the animals condition we reserve the right to neither refund or replace it. We will not give a refund for any accessories purchased.

We do not take animals back for refund if you have simply changed your mind. If you are unsure whether you want it, please do not buy it. We will not give a refund for any accessories purchased.

Animals returned to us after 24hours due to either illness or death are not covered by this guarantee.

Whilst every effort is made to sex any animal correctly, we cannot 100% guarantee this. We will only accept returns within the 24hour guarantee.

The Marp Centre cannot guarantee that any animal you purchase from us will be compatible with other pets in your household. Animal temperaments change and we will not be held responsible for any damage or injury caused once an animal has left our care.

We cannot be held responsible for the passing on of, bacteria, parasites, viruses from any animal purchased from us and we will not refund any vet charges you may incur from the treatment of such.

We will always give advice on the correct setup and care for any animal purchased from The Marp Centre and if we fell our advice is being ignored we may refuse to sell you the animal if we feel it is in the best interest of the animal.

It is very important that an adequate thermostat is used for any reptile set-up, this will prevent the vivarium overheating.

All animals and courier charges must be paid for in full before we despatch the animal.

Animals which are delivered by our registered courier are covered by our 24 hour guarantee, from the date of delivery.

All animals should be thoroughly inspected on delivery and if the standard of health is not what you expected please hand it back to the courier. Once we receive it back and it proves to be in good health we will not refund the purchase price or courier charges, however we will fully refund both if we agree with your appraisal of the animal.

In all cases we reserve the right to refuse to sell any animal if we believe it may not be looked after properly.

When purchasing any animal from the Marp Centre, we require your full name and address for our records.

Name

Signature

Date

Address